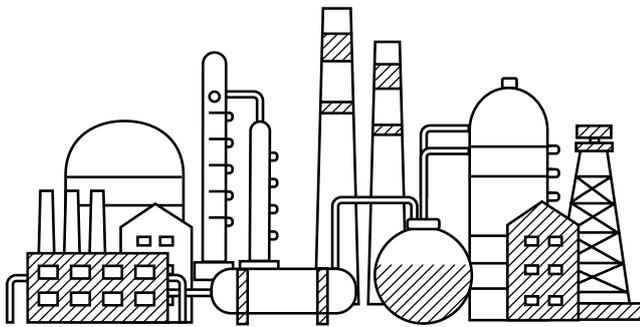


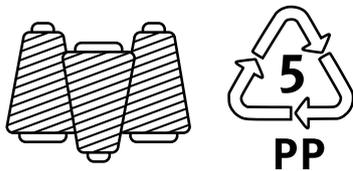


# RELIANCE INDUSTRIES LTD

Reliance Industries Ltd (RIL), the largest private sector corporation in India, has been recognized as a global winner in the DuPont Safety and Sustainability Awards on account of the company’s achievements in driving improvements in operational excellence.



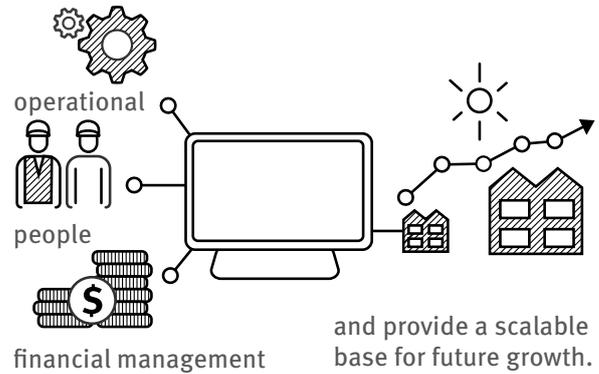
Founded in 1957 as a yarn trading enterprise in Mumbai, RIL has since diversified into an owner operated conglomerate with an international reach. Its activities span the energy, petrochemicals, retail, digital services, and media sectors, generating a combined annual turnover in excess of \$50 billion. Integrated across the energy value chain through a unique portfolio of upstream, refining, and petrochemicals businesses, RIL is now the second largest producer of polyester fiber and yarn globally, and the sixth largest producer of polypropylene.



Recognizing that the company’s rapid, organic growth necessitated an updated approach to organizational processes and governance, RIL decided to codify a unified and structured framework across the group, which would allow more systematic management of existing businesses, and more seamless integration of new businesses.

## The resulting STAR PROJECT

which involved the entire organization—including more than 20,000 employees—embedded a new ‘**Reliance Management System**’ (RMS) to guide



Together, the **STAR project** and the RMS drove the transition to a more holistic set of management systems and processes. These innovations helped the senior leadership at RIL to

-  enhance effectiveness
-  maximize efficiency
-  increase visibility
-  maintain consistency
-  replicate wins and
-  clarify accountability company-wide.

Specific elements included establishing a framework of integrated operations management (employing omPro as an enabling tool), rolling out reliability driven asset performance management systems, and implementing new leadership development and learning programs to support the next generation of leaders.