## **Dow Water Solutions Product Return Form**

This form must be filled in with all the requested information and e-mail to <a href="mailto:sos@dow.com">sos@dow.com</a> before the Product Return Process is started. You will receive an email containing a Return Authorization (RA) Number and shipping instructions.

## **Product Return or Restock:**

A return authorization (RA) number will be provided to start the process to assess products supplied by Dow. Products returned to Dow facilities without proper identification (RA number) will be disposed. Please contact your local Dow representative for more details before submitting a request.

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Restock Requests are for returned products wh  Elements are new, intact, and in original pace  Elements are within 12 month Materials and  Approval from Dow Water & Process Solution	ckaging. I Workmanship Lir	nited Warranty per	
A 20% restocking fee will be applied unless		•	,
Section 1: Must be completed for			
Product Return Details	51 101 <u>un ous</u>	oco mac pome	
Name			
Company			
Plant Name			
Address			
City	State		Country
			•
Postal Code/Zip			
Phone			
Fax			
e-mail			
Representative Contacts			
Have you contacted a Dow Representative?	Yes	No	
DOW TS&D Contact:	E-mail:		
DOW KAM Contact:	E-mail:		
Section 2: Technology Evaluation	on		
Reverse Osmosis Elements: <u>Ultrafiltration Modules:</u>			les:
Number of membrane elements sent for return	& restock:	(Attach sepa	rate sheet if needed with S/N's)
		(	,
Product Mode	el(s) Se	rial Number(s)	

