# s2pconnect

Supplier Portal Training Guide



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- 8. <u>Create Credit Memo</u>
- 9. Order and Invoice Status Definitions



# What you can do in the Supplier Portal



### S2Pconnect

Resolves

faster

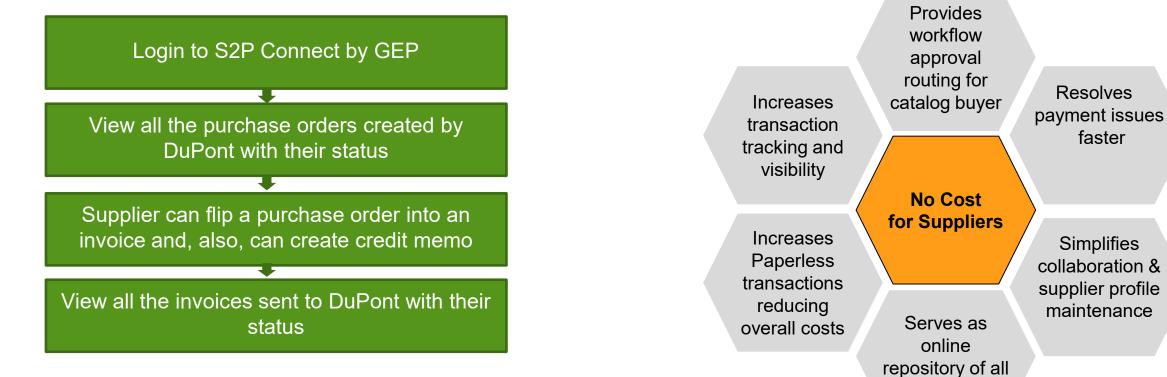
Simplifies

maintenance

### What you can do in the Supplier Portal

### **Portal Registered Supplier Options**

### Benefits of GEP SMART



documents



# **Help and Resources**





### **Support Contacts**

### **DuPont Contacts by Topic**

**Purchase Order:** If a PO appears to be incorrect or to require modification for any reason, please reach out to the DuPont contact reflected on the purchase order

Invoice & Payment queries: AP team of DuPont NA.DSCIAP@dupont.com

Update Supplier Profile: Send details to Vendor\_Master\_Maintenance@dupont.com

For any S2P portal Query: s2pconnect.support@dupont.com

### S2P Helpdesk Contact Information

North America (all)	+1 888 325 8964	Latin America	
		Colombia	8007522367
Europe, Middle East, an	nd Africa	Chile	800835148
Belgium	+32 15 44 13 00	Brazil	8008923366
France	+33 389 383 759	Argentina	8001220375
Germany	+49 6102 18 3710	Mexico	+52 (55) 57221000
Italy	+39 029 2622 9340		en de Mi
Luxembourg	+352 3666 5611	Asia-Pacific	
The Netherlands	+31 7862 19 400	China	+86-512-3685 6030
United Kingdom	+44 287 186 4443	Korea	+82 2-2222 5443
Spain (Asturias Service			
Center)	+34 985 12 4633	Japan	+81 3-5521 8805
Switzerland	+41 22717 5600	Taiwan	+886 2-2514 4456
		Hongkong	+852 2734 1969
		Singapore	+65 6586 3608
		Australia	+61 2-99236106
		Malaysia	+60 3-2859-0817
		Philippines	+63 2555 4417



# S2P Connect Supplier Portal Account Setup

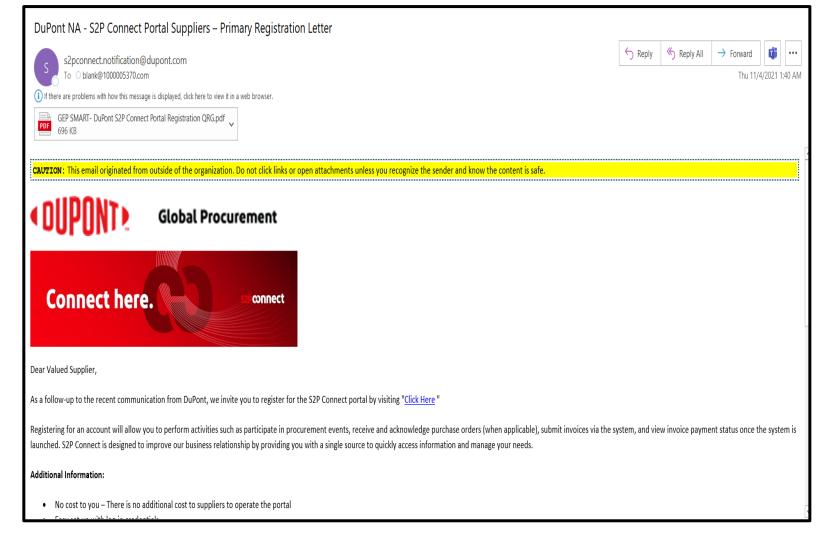


### **Registration Request**

 Suppliers will receive an email from s2pconnect.notification@dupont.co
 m with the email subject: DuPont -S2P Connect Portal Suppliers – Primary Registration Letter.
 \*\*Check your spam or junk email

folder if you cannot locate it.

- \*\*Do not forward the invite to other contacts as the link is specific to you. Please send any requests for contact information changes to s2pconnect.support@dupont.com
- 3) Click on the "Click Here" link in the email "Click Here".



### **GEP Business Network Registration Form**

- On the next screen, enter the mandatory (\*) details and create your credentials.
- 2) Check the box to accept Terms & Conditions & Privacy Policy in the lower left corner.
- 3) Click the **Submit** button in the lower right corner.

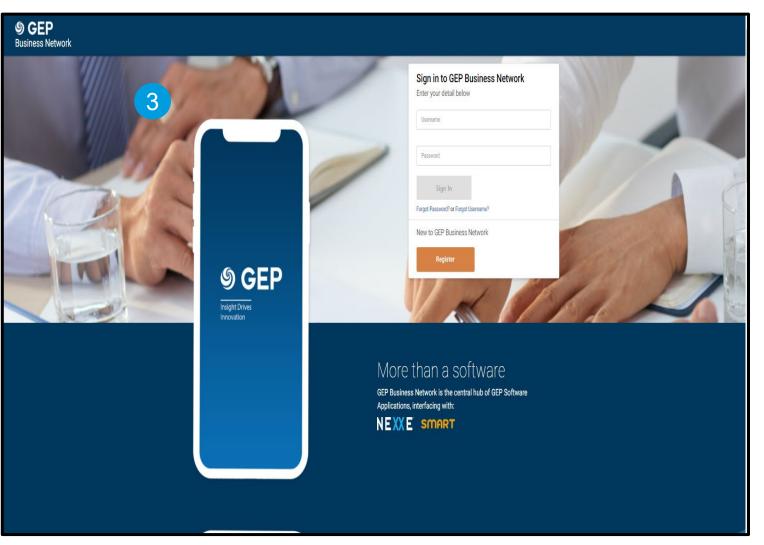
NOTE: If you are an existing GEP user, you can use your existing GEP SMART credentials by putting your existing username in the username field and you will see a popup as shown, and then clicking **YES** on the error screen that will follow.

S GEP Business Network			
GEP Business Network Re	gistration Form		
CUSTOMER INFORMATION			
FIRST NAME* Noel	Raj	USER NAME* Demo15	
PASSWORD*	CONFIRM PASSWORD*	WORK EMAIL noel.raj@gep.com	
LEGAL COMPANY NAME* Test_Supplier_SET1	COUNTRY*	CATEGORY* SELECT	
DISCLAIMER			
will utilize your supplier profile inform Network. The visibility of your profile comply with the prefile comply with the prefile information of Use. By	nation to create a profile of your comp is optional, and your company can op	any with some basic information. This b btout anytime by hiding your company p	Customers which utilite the Service. For potential new business opportunities through the GEP Business Network, GEP asic company information will be available to GEP customers of the GEP SaaS applications, including the GEP Business roffle information on the network. You expressly agree and acknowledge that you are subject to, bound by, and will dge and consent to GEP's use of your data in accordance with the Terms of Use and the Vistatement of GEP. Click Here LOSE REST Submit
		(!) E	RROR!
There is alrea existing acco	-	it for the Useri	name. Would you like to continue with
			NO YES

### S2Pconnect

### Account Creation Steps (cont.)

 Screen 3: Clear any prefilled data in the username and password field and enter your credentials to signin.





# Home Page and Manage Supplier Profile

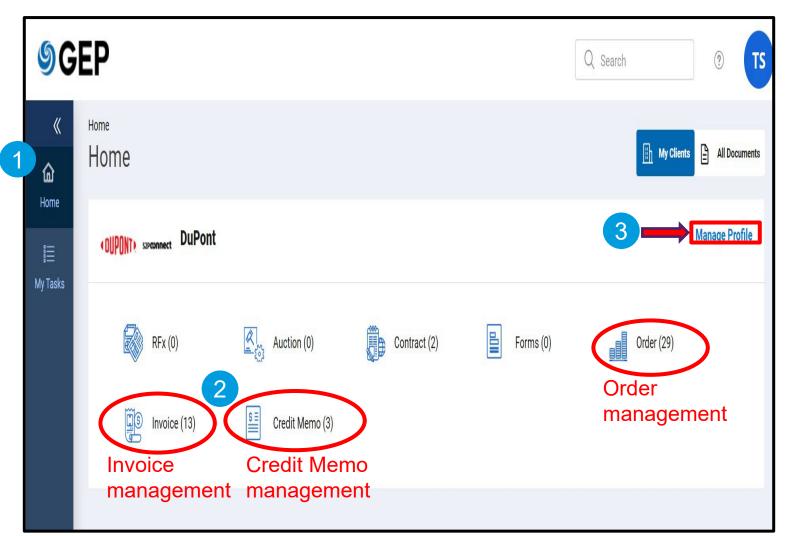


### Home Page and Manage Supplier Profile

 This is the home screen you will see after logging in. To move back to the home screen, click on the home icon on the upper left side of the screen and it will take you to the Home Page.

NOTE: The Home Page displays RFx, Auction, Contract, Forms, Order, Invoice and Credit Memo icons

- The values next to each icon represents the number of existing documents for each category. If there are no documents the value is zero.
- 3) Click on the "Manage Profile" to check your company profile details.



### S2Pconnect

### Home Page and Manage Supplier Profile (cont.)

 When you enter your workspace for the first time, you will be prompted to accept the **Privacy Policy** to gain further access to the supplier profile.

NOTE: <u>The Privacy Statement is</u> located here.

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			CONTACT INFORMATION (2 Registered, 1 Non Registered)		
	24% cc	ROFILE DMPLETENESS		CLOSE SAVE	•





### Home Page and Manage Supplier Profile (cont.)

5) The Manage Supplier Profile provides basic details such as Supplier Legal Name, Region, Category, and Status.

Additional information available:

- Supplier Source Information
- Certificates
- Diversity Status
- Location Information
- Contact Information
- Business Information
- Transaction Type
- Marketing Information

	✓ BASIC DETAILS			
IDENTIFICATION INFORMATION	1	Supplier's Legal Name*	Parent Company's Identifica	Parent Company Name
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CERTIFICATES	Supported file formats: png, jpeg,jpg	Doing Business As	Formerly Known As	Category* SOURCE TO PAY
DIVERSITY STATUS	Max file size : 5MB Resolution : 200 X 200 pixel			
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### Home Page and Manage Supplier Profile (cont.)

NOTE: If you find any discrepancies in the information, you will not be able to make any changes directly.

- 6) To request a change, click on the ? Support Icon to access the Help Center.
- 7) Click the **Help Center** icon and navigate to the **Portal** section to access the file named **Profile Change Request Form.**

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CERTIFICATES	Supported file formats: png, jpeg,jpg	Doing Business As	Formerly Known As	Category* SOURCE TO PAY
DIVERSITY STATUS	Max file size : 5MB Resolution : 200 X 200 pixel			
LOCATION INFORMATION		Region GLOBAL	Supplier Managers* DuPont Admin	Status Active
CONTACT INFORMATION				
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### Home Page and Manage Supplier Profile (cont.)

 Highlight the discrepancy in the profile data through the Profile Change Request Form and submit to <u>this email address.</u>

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<b>UUPUNIX</b> S2	PRONNECT Help Center Portal Sourcing Contracts Supplier Management Procurement	Video Tutorials         Name         Profile Change Request Form         Workspace Overview User Manual         Workspace Quick Reference Guide    Type Date Modified Manual 24 November, 2020 Manual 8 June, 2020 Manual 8 June, 2020	
	Release Notes		
	User Interface Upgrade		

S2P Connect Supplier Profile Change Request Form	
Please email this completed form to Vendor_Master_Maintenance@dupont.com	
Name of Person sending update 8	
Supplier Name	
Supplier/Vendor Code	
Please describe below the information requested to be updated in profile (fill in below)	

# **Retrieve Username and Password**



### **Retrieve Username and Password**

 In the event that you forget your username or password, click
 Forgot Password? or Forgot
 Username? on the GEP Business
 Network site.



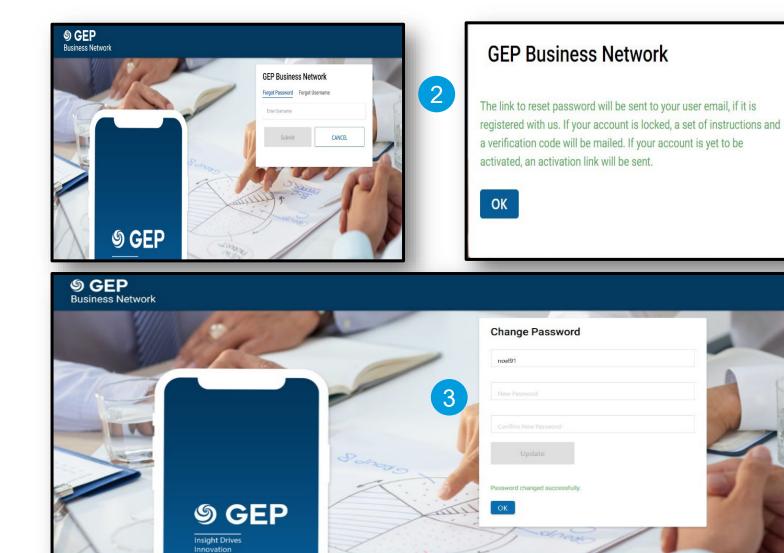
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Forgot Password? or Forgot Username?	
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### **Retrieve Username and Password** (cont.)

- If you have forgotten your password, enter your username and click submit. The instructions to change your password will be emailed to you.
- Enter and confirm your new password as prompted. Once successfully changed, you can login using the new password.



### **OUPONT**

### **Retrieve Username and Password** (cont.)

5

 If you have forgotten your username, enter your e-mail address and click **submit**. You will receive this pop-up message:

The username details will be sent to user email.

5) Any usernames associated with the e-mail address will be e-mailed to you.

NOTE: If you have issues retrieving your username or password, <u>send an e-mail</u> to the S2P Connect Support mailbox.



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# **Create Invoice**



# Note: All Capital Project POs and transactions are moved to SAP ERP systems

Capital Project POs have reverted back to legacy SAP systems and no longer managed in S2P Connect. Please submit this invoice as per previous email instructions available on the DuPont Supplier Center site accessible via link on your purchase order.

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## **Create Invoice**

Note: You will NOT have to acknowledge new POs in the Portal as they will already be in acknowledged status

- 1) On the order Management Page, choose the PO in supplier/partner acknowledged status.
- 2) Select the order you want the Invoice for by clicking the order name. This will show the order details screen.
- 3) Click on the **Create Invoice** button.

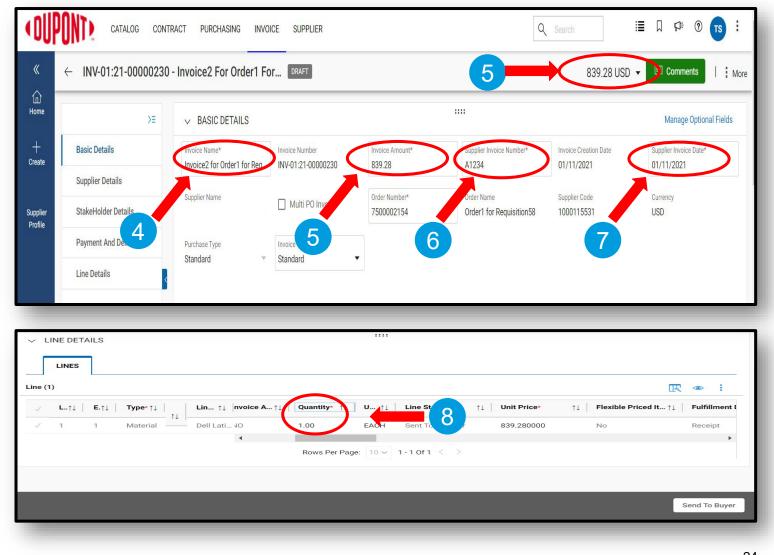
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### Create Invoice (cont.)

- 4) You can enter a unique **Invoice Name**.
- 5) Make sure that the amount in **Invoice Amount** is exactly what is depicted at the top right corner.
- 6) Enter the unique **Invoice number** generated from your invoice system.

NOTE: Special Characters **CANNOT** be used in the Supplier Invoice Number field

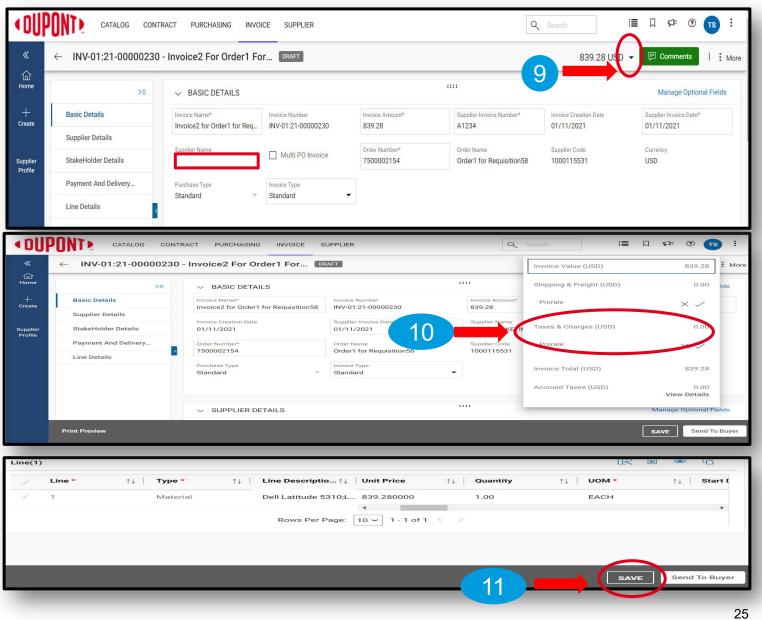
- You can edit the Supplier Invoice Date, but it should be not be earlier than the PO date.
- 8) Scroll down to check the line item. Change **Quantity** to create partial invoice.



### S2Pconnect

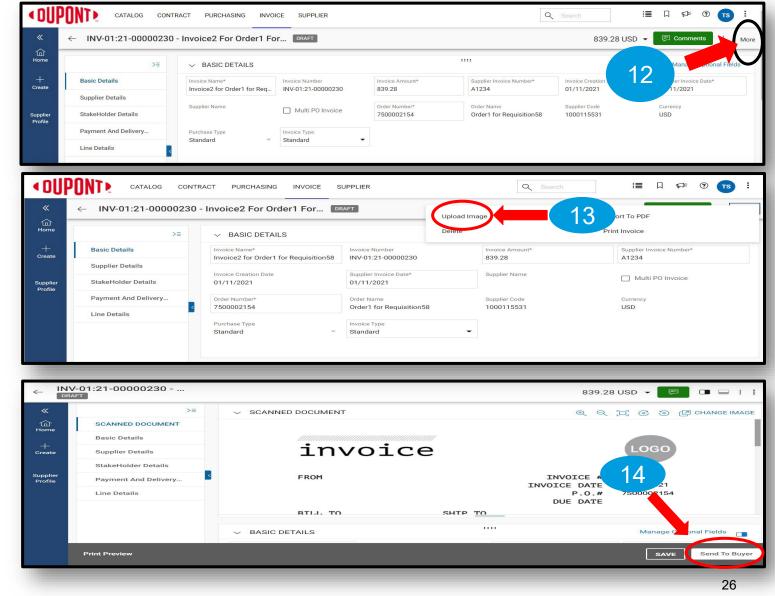
### Create Invoice (cont.)

- 9) Click on the **drop-down menu** in the upper right corner.
- 10) You can add Taxes and other charges in this column.
- 11) Once the taxes are added, click Save.



### Create Invoice (cont.)

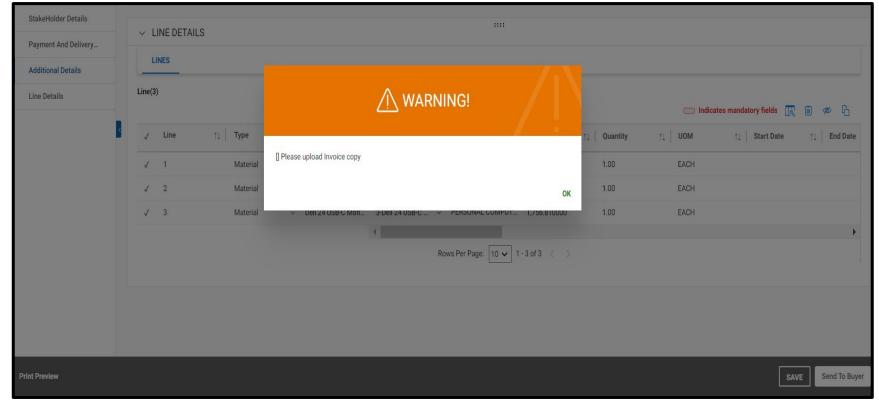
- 12) Click on More.
- 13) Click on **Upload Image** to upload the invoice copy
- NOTE: Image of Invoice copy is mandatory to attach
- 14) Once the image is uploaded, click on **Send to Buyer** tab.





### Create Invoice (cont.)

Invoice attachment is mandatory. If you do not attach the invoice, you will receive this error and not be able to submit this invoice to DuPont

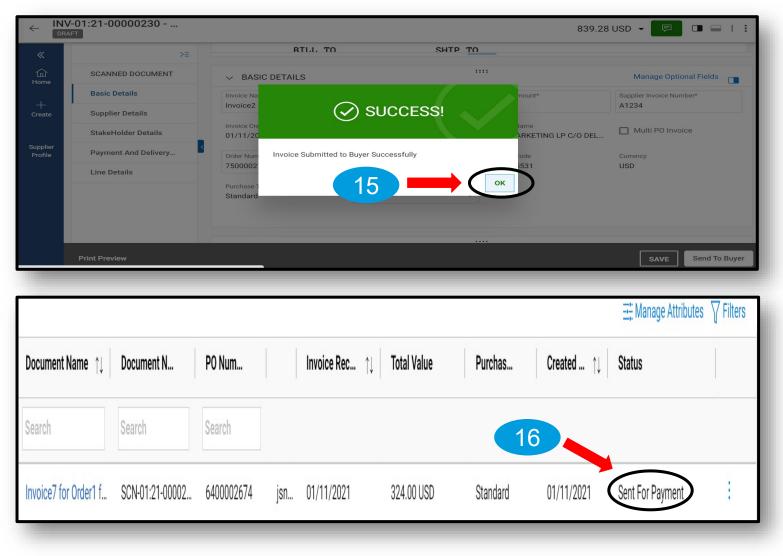






### Create Invoice (cont.)

- 15) You will receive the message Invoice Submitted to buyer Successfully. Click **OK**.
- 16) You will then land on the Invoice Management screen where the status of the invoice(s) created will read **Sent for Payment**.



## **Create Partial Invoice**



### **Create Partial Invoice**

Note: You will NOT have to acknowledge new POs in the Portal as they will already be in acknowledged status

- 1) On the order Management Page, locate the PO for which you need to create a partial invoice
- 2) Select the order by clicking the order name. This will show the order details screen.
- 3) Click on the **Create Invoice** button.

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1	2	2	Material	~	Item 2		PERSONAL COMPUT	Г NO	~	NO
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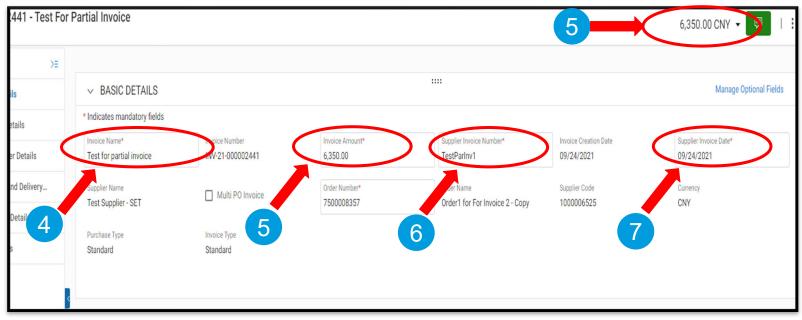


### Create Partial Invoice (cont.)

- 4) You can enter a unique **Invoice Name**.
- 5) Make sure that the amount in **Invoice Amount** is exactly what is depicted at the top right corner.
- 6) Enter the unique **Invoice number** generated from your invoice system.

NOTE: Special Characters **CANNOT** be used in the Supplier Invoice Number field

 You can edit the Supplier Invoice Date, but it should be not be earlier than the PO date.



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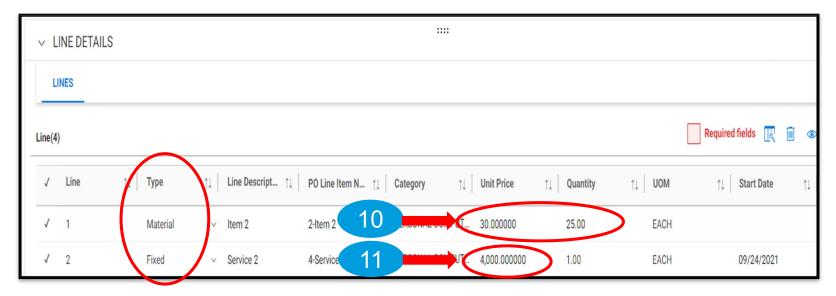
### Create Partial Invoice (cont.)

- 8) Select the lines which you would not want as a part of the partial invoice
- 9) Click on "Delete" to remove the selected lines

Note: The deleted lines can be invoiced separately as and when required.

- 10) Make changes to "Quantity" and "Unit price" for "Material" line item
- 11) Make changes to "Unit Price" for "Service" line item

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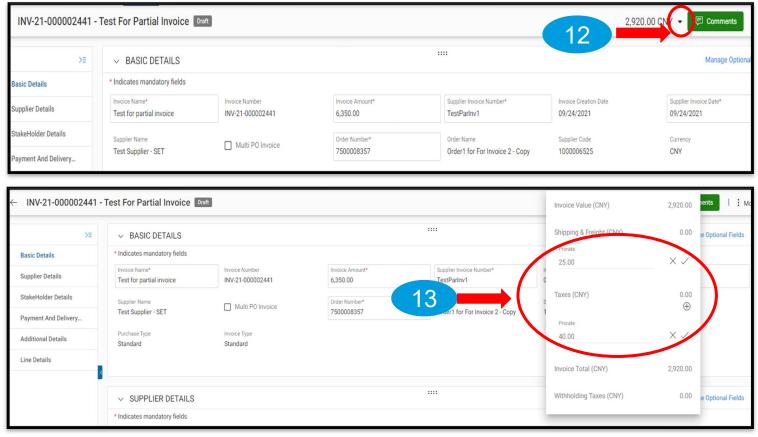


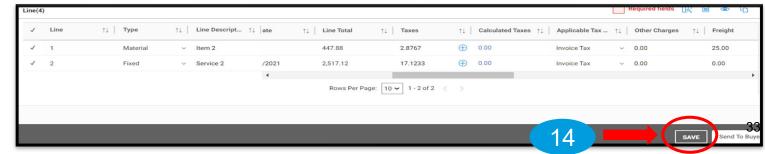
**OUPONT** 



### Create Partial Invoice (cont.)

- 12) Click on the **drop-down menu** in the upper right corner.
- 13) You can add **Shipping & Freight** and **Taxes** and other charges in this pop-up. Click the check mark once value is entered
- 14) Once the taxes and other charges are added, click **Save** to save the invoice in draft.





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### Create Partial Invoice (cont.)

- 15) Click on More.
- 16) Click on **Upload Image** to upload the invoice copy
- NOTE: Image of Invoice copy is mandatory to attach
- 17) Once the image is uploaded, click on **Send to Buyer** tab.

INV-21-000002441 -	Test For Partial Invoice Dra	oft			2,96	55.00 CNY 👻 투 Comments 🗍 : More
>Ξ	✓ BASIC DETAILS					15 Manage Optional Fields
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upplier Details	Invoice Name* Test for partial invoice	Invoice Number INV-21-000002441	Invoice Amount* 2,965.00	Supplier Invoice Number* TestParInv1	Invoice Creation Date 09/24/2021	Supplier Invoice Date* 09/24/2021
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Supplier Details	Invoice Name* Test for partial invoice	Invoice Number INV-21-000002441	Invoice Amount* 2,965.00	Supplier Invoice Number* TestParInv1	Invoice Creation Date 09/24/2021	Supplier In Print Invoice 09/24/20
StakeHolder Details	Supplier Name	Multi PO Invoice	Order Number*	Order Name	Supplier Code	Currency

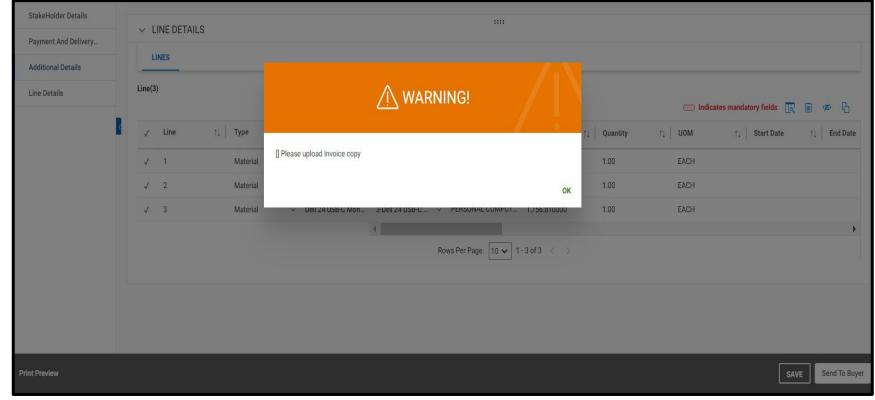






### Create Partial Invoice (cont.)

Invoice attachment is mandatory. If you do not attach the invoice, you will receive this error and not be able to submit this invoice to DuPont







### Create Partial Invoice (cont.)

18) You will receive the message Invoice Submitted to buyer Successfully. Click **OK**.

19) The invoice will be marked as "Sent to Buyer".



	V-21-00002441 - 19	Partial Invoice	
		✓ SCANNED DOCUMENT	
B (34)	Basic Details		
iks	Supplier Details		Address:
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er e	Payment And Delivery		Contact:
	Additional Details		BILL TO
nts	Line Details		
	<		
		✓ STAKEHOLDER DETAILS	36

## **Create Credit Memo**





### **Create Credit Memo**

- To issue a Credit Memo to your customer, click on the Invoice Management tile from the home page.
- 2) Click on the **invoice number** for which the credit memo is to be applied.

HOME					E	My Clients
OUPOND DuPont			1		Keep your c	Manage Profile
RFX Management (0)	🔀 Auction Management (0)	Contract Management (2)	Order Management (24	a) Prvoice Management (0)	Credit Memo Mai	nagement (0)
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### S2Pconnect

### Create Credit Memo (cont.)

- 3) Click on the **More** button.
- 4) Select Create Credit Memo option.
- 5) Enter Supplier Memo Number.
- 6) Enter Credit Quantity or Credit Amount as required.

< DU	PONT CATALOG CO	NTRACT PURCHASING INVOICE	SUPPLIER			Q Search	i≣ ∏ p: 0	TS :
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습 Home	>≡	✓ BASIC DETAILS					Manage Opt	elds
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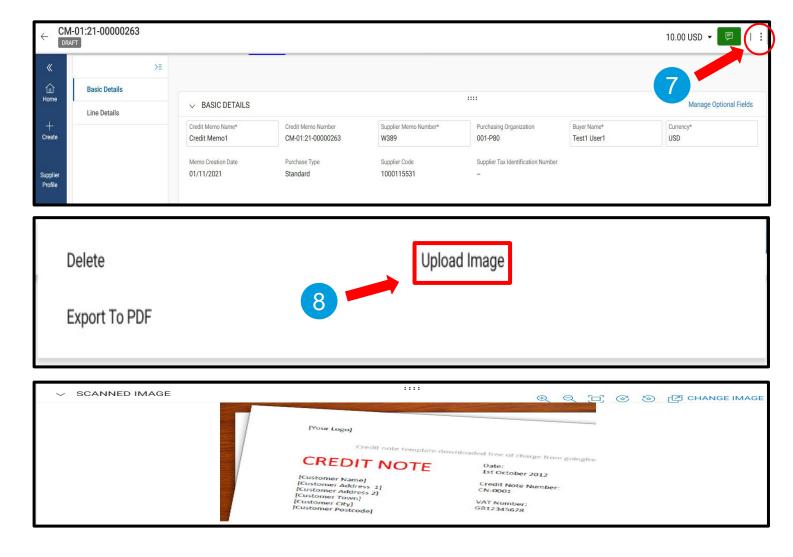


### Create Credit Memo (cont.)

### 7) Click on the 3 dots.

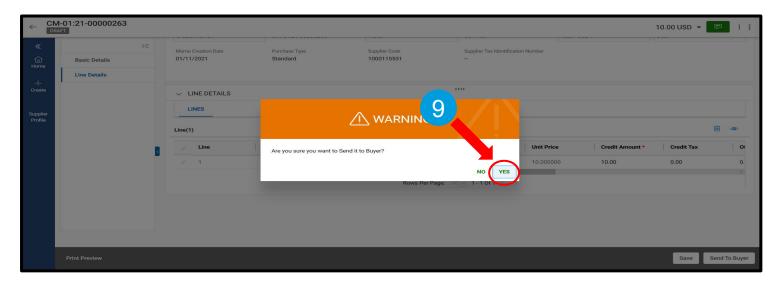
8) Click **Upload Image** and attach the credit memo document.

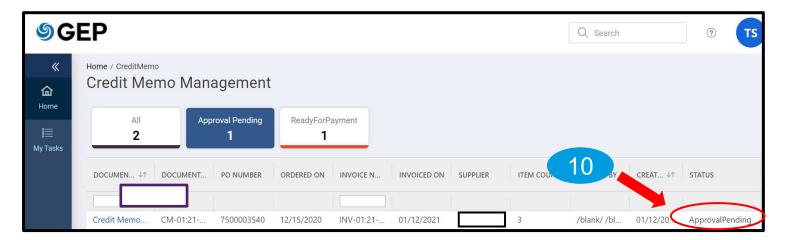
NOTE: It is mandatory to attach the image of Credit copy



### Create Credit Memo (cont.)

- After uploading the scan copy of document, click on the Send To Buyer tab on bottom right-hand corner. You will receive the message "Are you sure you want to send to Buyer?" Select Yes.
- 10) Once you click *Send to Buyer*, it will take you to *Credit Memo* tab, where you can see the credit memo with **Approval Pending Status**





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### Order and Invoice Status Definitions



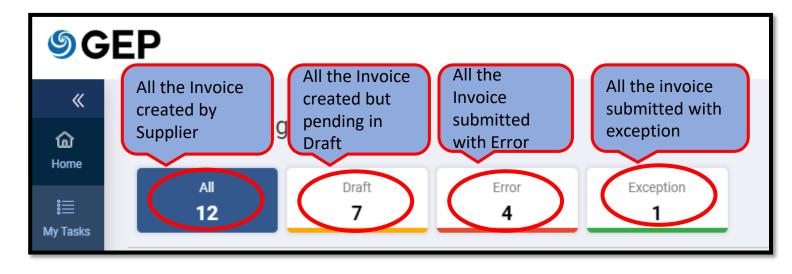


### **Order and Invoice Status Definitions**

### 1. Different PO Statuses

**SEP** All the orders « created by nent DuPont ŵ Home Orders in Orders Supplier Acknowledged Cancelled All acknowledg Cancelled 29 24 ed status by DuPont My Tasks





### **Order and Invoice Status Definitions (cont.)**

### Order Status :

- Supplier Acknowledged Orders in acknowledged status
- Cancelled Orders cancelled by buyer

### Invoice Status :

- Draft Any Invoice created and saved but not submitted to buyer
- Matched When no Tax or Shipping is applied
- Matched with Tolerance When tax or Shipping charges is applied
- Exception Difference in Price, Quantity or Matching
- Sent for Processing Invoice is submitted to Buyer
- Sent for Payment Invoice is sent for Payment
- Invoice Paid with Remittance Invoice has been paid with remit details
- Returned/Rejected Invoice has been rejected by the buyer
- Cancelled/Returned Invoices returned by DuPont for correction

### **OUPONT**



# THANK YOU

### Support:

- Invoice and payment related queries: <u>NA.DSCIAP@dupont.com</u>
- PO related and other queries: <a href="mailto:s2pconnect.support@dupont.com">s2pconnect.support@dupont.com</a>
- Training material: <u>https://www.dupont.com/supplier-center/s2pconnect.html</u>
- S2P Connect: <a href="https://businessnetwork.gep.com/">https://businessnetwork.gep.com/</a>





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